

# **Conflict Without Chaos:**

## **A Look Back at Conflict Intervention Initiatives During the Nation's Civil Rights Era**

### ***About the author . . . Bob Greenwald***



Few careers offer the opportunity to open doors to a new frontier. The author was one of the fortunate few to be so advantaged.

Circumstances arising out of the nation's era of civil rights reform brought with it intriguing prospects for innovation in the resolution of intergroup conflict. It was the introduction in the early nineteen seventies of the mediation process with regard to moderating interracial/ethnic discord that gave this writer a vehicle to follow an uncharted course.

Somewhat unwittingly, he became a pioneer in an unexplored corner of the racial divide.

Bob Greenwald spent a total of twenty-two years in federal service, most of it with the Community Relations Service of the U.S. Department of Justice, an agency created by the landmark Civil Rights Act of 1964. Following three years of military service, he spent almost twelve years of his earlier career in chamber of commerce management positions in Texas and Oklahoma, and as a senior administrator for a social service agency. Born in Jamaica, New York, he is a graduate of The George Washington University with a degree in government.

After leaving federal service in 1984, not ready for full retirement, Bob and his wife Pat spent some five years establishing and operating a niche publishing business, creating and marketing booklets for use by realtors and corporations in helping families cope with the exigencies associated with relocation. Later, the author's retirement was postponed again for almost another five years when he took on the task of organizing and managing a national trade association for owners of short-term corporate housing properties.

The author's first book, published in 1998 by Career Press, was titled *50 Fabulous Planned Retirement Communities for Active Adults*. Unrelated to his mediation work, the appearance of that book coincided with, and was motivated by, a family relocation from Dallas, Texas to Hendersonville in western North Carolina. It is there that he and his wife reside today in blissful retirement.

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